

Buyer case study

trowers & hamlins

Trowers & Hamlins are an international law firm and a buyer of Retrofit Credits. Their participation in the Retrofit Credits programme has delivered 120 tCO2e reduction and generated £69,480 in social value, as measured by the UK Social Value Bank.

We spoke to their Sustainability Manager, Lee Collier, about their experience with the Retrofit Credits initiative.

Our partnership with HACT reflects who we are as a firm and what we stand for. It's also an opportunity to align our expertise with meaningful action, demonstrating leadership in addressing both the climate crisis and social inequality.

Lee Collier, Sustainability Manager, Trowers & Hamlins

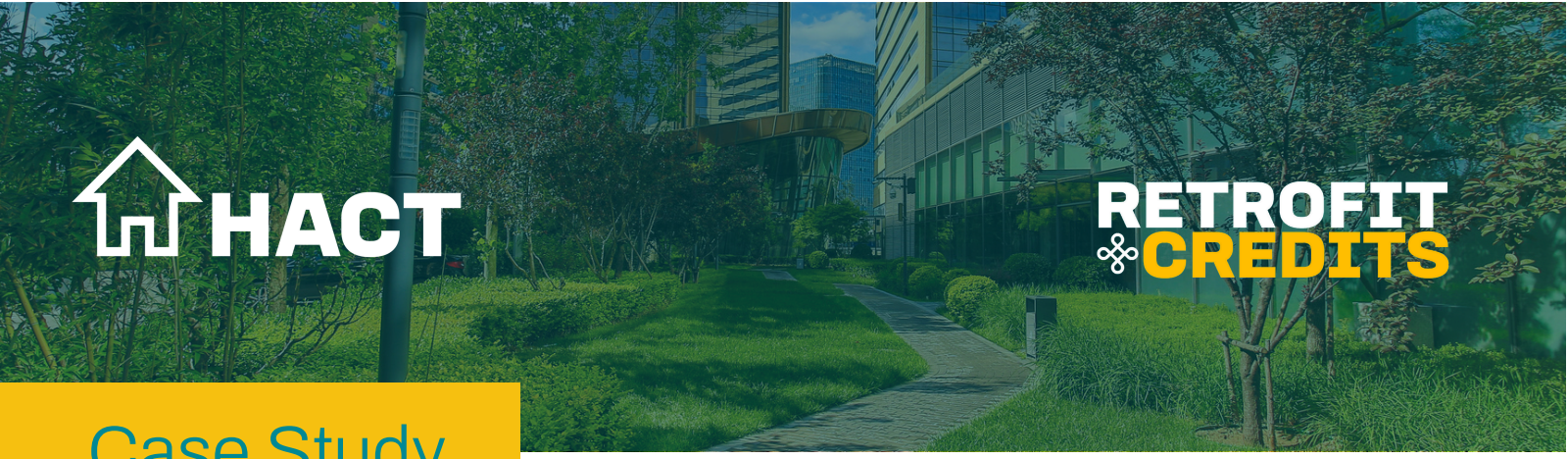
Can you talk about your Journey with Retrofit Credits?

Whilst reducing our direct impact is and will remain critical to us, we know that achieving net zero is going to require a broader contribution to the climate effort.

That really is where our partnership with HACT becomes essential. It allows us to address those challenges in a collaborative way, supporting initiatives that are driving meaningful change that we couldn't do ourselves.

The Retrofit Credit scheme is a verified UK-based solution, and it offers a level of trust and transparency that many international offsetting schemes can't really match.

It allows us to scale our efforts whilst investing in a high-impact solution, something we wouldn't be able to achieve by ourselves.



Case Study

How helpful has Retrofit Credits been for your work on both decarbonisation and social value?

From a climate perspective, HACT is supporting us to drive innovation into decarbonisation in sectors like social housing, which face unique climate challenges themselves. From a social impact perspective, it's about addressing inequality, improving housing quality and creating healthier living conditions for residents. That dual impact of this partnership is really what makes it so compelling. It amplifies our environmental efforts but also creates a lasting, meaningful benefit for communities that need it most.

Would you recommend the Retrofit Credits programme to other organisations in your sector?

Our partnership with HACT reflects who we are as a firm and what we stand for. It's also an opportunity to align our expertise with meaningful action, demonstrating leadership in addressing both the climate crisis and social inequality. For those of you considering similar initiatives, I encourage you to look at how partnerships like this can help you support your goals - not just in meeting targets, but in driving meaningful, measurable value for both society and the planet.

Want to get involved?

Retrofit Credits is a nationally recognised programme, winning the Ashden Award for Energy Innovation in 2023.

If you want to find out more or register your interest, email us at:

retrofitcredits@hact.org.uk