

6-7 DECEMBER 2018 • LONDON



INNOVATION IN PRACTICE

Two days that will change the way you work

Speakers include: Peter Ross (BBC), Juan Lagrange (Sunlight),
Gerald Kavanagh (Starfishmint), Melissa Woodall (PILON),
Topi Tiihonen (SkenarioLabs), Chris Lees (OSCRE)



Social housing needs to transform.

Social housing providers are working hard to keep pace with a world that is increasingly online, mobile and on demand. Their businesses need to be more agile and more adaptable. Simultaneously, the expectations of customers for more meaningful engagement that also meets the needs of their busy lives, is critical.

Making the case for change is a given. But even with the right tech, data, measures, and processes, ultimately it is the people and a culture that is primed to experiment and adapt that turns innovation into transformation.

There are pockets of real innovation in practice within social housing. There are brilliant examples of people and organisations driving transformational change forward.

For those leading innovation within social housing, however, there is still a need for a range of tools, and the space, to inspire change and experimentation. To put innovation into practice.

Two days that will change the way you work



This two-day conference will give you the tools, mindset and practical knowhow to start your innovation journey.

It will inspire you into action as you hear from, and talk with, people from different sectors who have put innovation into practice.

It will benefit both those who are new at leading innovation, as well as those who have already started.

You will learn about Lean process re-engineering, innovation lab construction, developing your employees, durable change models, predictive analytics and why getting your data sorted really matters.

It will give you the space to explore techniques, understand the pitfalls, and to start building your own toolkit for putting innovation into practice.



SPEAKERS



Peter Ross, BBC
Distilling major events into impactful and memorable messages

Juan Lagrange, Sunlight
Creating a continuous learning culture

Gerard Kavanagh, StarfishMint
Next generation AI and you

Andrew O'Flynn, change specialist
Process innovation in the private sector

Carole Galsworthy, Halton Housing
Digital transformation

Sarah Mbatha, Octavia
Innovation in housing operations

Chris Lees, OSCRE
The past, present and future of data

Topi Tiihonen, SkenarioLabs
Using predictive analytics to make robust decisions

Aviv Katz & Jack Graham, Year Here
An introduction to design thinking

Gary Le Pla, GLP
Process re-engineering



WORKSHOPS

VENUE



Two days that will change the way you work

6-7 DECEMBER 2018
A PLACE FOR CHANGE
17 OVAL WAY, LONDON SE11 5RR



REGISTER YOUR INTEREST NOW

Two day delegate pass: £495

Early bird discount: £395

**Early bird booking finishes
on 9 November**



BOOK NOW!

Innovation in Practice 2018 is a HACT event, organised and promoted by HACT.
Further details of the conference can be found at www.hact.org.uk